

# Online Services Tech Requirements





#### **Network:**

- Latency of less than 100 ms
- Download speed of at least 2 Mbps
- Upload speed of at least 2 Mbps
- Limit use of the network by other devices during the Online Instruction session (other devices streaming content such as Netflix, Pandora, etc. will drastically reduce bandwidth required for Online Instruction).

## Computer (Minimum):

• Mac:

Processor: Dual Core 2Ghz or Higher (i3/i5/i7)

Ram: 4GB or Higher

Operating System: Mac OS 10.11 or later

• Windows:

Processor: Dual Core 2Ghz or Higher (i3/i5/i7 or AMD equivalent)

Ram: 4GB or Higher

Operating System: Windows 7, Windows 8 or 8.1, Windows 10

• Chrome Operating System:

Preferred Processor: (i3/i5/i7 or equivalent or greater)

Ram: 4GB or Higher

Operating System: latest release version

#### Webcam:

• Minimum: A webcam - built-in or USB plug-in

• Recommended: HD webcam - full HD 1080p

Example: Logitech HD pro 920 - full HD 1080p

### Web Browser:

Our online platform is currently only supported by the Google Chrome web browser.

#### **Online Services Kit:**

Students are required to use the technology and materials that are in the Online Services Kit. This Kit includes headphones, a document camera, instruction or evaluation materials, and a UPS return label.